

Notifiable Event 1003514

E mail to board members 05/02/2020

I am pleased to inform you that all of the tenants at 21 Murano Street were safely back at home as of yesterday. Remedial works have been carried out and the building has been declared safe by our civil engineer. The lift is still not operational but it is hoped that this will be addressed by the end of the week, latest. All tenants are able to access their properties. There is some minor decoration work to be carried out in a few of the flats and a couple will require some flooring replaced, only two will need more substantive works to replace ceilings in the kitchen and bathroom. The staff have been fabulous in supporting our tenants and ensuring that their needs, and those of their pets, have been met while being accommodated elsewhere during the last week. In addition, staff worked over the weekend to ensure remedial works were carried out and additional security checks have been carried out by our caretakers to ensure the safety of the building while empty.

Going forward:

1. We will receive the report from the engineer regarding the cause of the collapse and details of the works required to address the issues identified. This work will then be undertaken as soon as possible.
2. We will carry out spot checks on the roofs of a selection of properties in the rest of the development to ensure there are no other risks.
3. We will liaise with tenants regarding any damage to their properties and assist with insurance claims.
4. We will meet with the tenants in due course to go over the cause of the collapse, the work to be undertaken and answer any questions they may have with the aim of reassuring them regarding the future safety of the building.

A report on the incident will come to the Board Meeting on 25th February.