

Consultation on the future of our regulatory approach in response to the COVID-19 pandemic: Consultation questions

We welcome your general feedback on our proposals as well as answers to the specific questions we have raised. Please do not feel you have to answer every question unless you wish to do so.

Send your completed questionnaire to us by **14 August 2020**.

By email @: shr@shr.gov.scot

Or post to: Scottish Housing Regulator
Buchanan House
58 Port Dundas Road, Glasgow, G4 0HF

Name/organisation name

Paragon Housing Association Limited

Address

Invergrange House

Station Rd

Grangemouth

Postcode FK3 8DG

Phone 01324 878050

Email enquiries@paragonha.org.uk

How you would like your response to be handled

To help make this a transparent process we intend to publish on our website the responses we receive, as we receive them. Please let us know how you would like us to handle your response. If you are responding as an individual, we will not publish your contact details.

Are you happy for your response to be published on our website?

YES

If you are responding as an individual ...

Please tell us how you would like your response to be published.

Pick 1

Publish my full response, including my name -

Please publish my response, but not my name

1. Are our proposals for the Annual Assurance Statement right?

Our view is that there should be a three month extension to the submission date in recognition that organisations may take longer to complete this activity given the need to work remotely and the need for priority to be given to restoring services.

In smaller organisations the staff involved in preparing evidence for the AAS and organising the relevant governing body sessions are usually senior staff who are actively involved in service restoration which is the greatest priority for tenants and other service users.

We believe that this offers a relatively low risk to the sector for 3 main reasons.

1. There is still a requirement to report material non compliances to SHR on an ongoing basis
2. Organisations can elect to send these before the deadline
3. SHR is currently receiving monthly "health checks" through their Covid 19 Return.

Additionally a modest time extension would send a positive message from SHR that it recognises the pressures on organisations and are willing to support them.

2. Should we publish advisory guidance to assist landlords to adapt their approach to the submission of the AAS?

We agree with this and would ask that this be provided as quickly as possible to allow us to the produce the AAS.

3. Would you like to make any other comments or suggestions about our approach to getting Annual Assurance Statements?

It would be helpful if the guidance includes a template or example of how to report matters relating to any non compliances related to Covid 19.

4. Are our proposals for the publication of Charter performance right?

Agree with this. However in order to have meaningful discussions it is important that comparative data is provided as quickly as possible.

5: Would you like to make any other comments or suggestions about our approach to the publication of Charter performance?

6: Are our proposals for the publication of Engagement Plans and regulatory status right?

Yes

7: Would you like to make any other comments or suggestions about our approach to the publication of Engagement Plans and regulatory status?

No

Thank you for taking the time to give us your feedback!