

## Consultation on the future of our regulatory approach in response to the COVID-19 pandemic: Consultation questions

We welcome your general feedback on our proposals as well as answers to the specific questions we have raised. Please do not feel you have to answer every question unless you wish to do so.

Send your completed questionnaire to us by **14 August 2020**.

By email @: [shr@shr.gov.scot](mailto:shr@shr.gov.scot)

Or post to: Scottish Housing Regulator  
Buchanan House  
58 Port Dundas Road, Glasgow, G4 0HF

### Name/organisation name

River Clyde Homes

### Address

Clyde View

22 Pottery Street

Greenock

Postcode  
PA15 2UZ

Phone  
0800 013 2196

Email [customerexperience@riverclydehomes.org.uk](mailto:customerexperience@riverclydehomes.org.uk)

### How you would like your response to be handled

To help make this a transparent process we intend to publish on our website the responses we receive, as we receive them. Please let us know how you would like us to handle your response. If you are responding as an individual, we will not publish your contact details.

### Are you happy for your response to be published on our website?

Yes

### If you are responding as an individual ...

Please tell us how you would like your response to be published.

*Pick 1*

Publish my full response, including my name

Please publish my response, but not my name

### 1. Are our proposals for the Annual Assurance Statement right?

YES

**2. Should we publish advisory guidance to assist landlords to adapt their approach to the submission of the AAS?**

YES. Additional guidance in relation to the Annual Assurance Statement would be welcome

**3. Would you like to make any other comments or suggestions about our approach to getting Annual Assurance Statements?**

With heightened risk from the COVID-19 pandemic, perhaps additional disclosures may be provided (e.g. monthly status of Gas safety compliance).

Generally, perhaps the assurance sign-off can be more frequent, given the potential for change to impact at short notice. E.g. a six monthly positive confirmation rather than annual.

From a compliance perspective, we would welcome clarity on how the SHR intends to consider assurance particularly around Health and Safety compliance matters; financial viability and involvement of tenants and residents.

**4. Are our proposals for the publication of Charter performance right?**

YES

**5: Would you like to make any other comments or suggestions about our approach to the publication of Charter performance?**

We are comfortable with the proposed timescales. As part of the process last year we undertook an exercise to obtain feedback on the publication of our performance information and have incorporated the comments received into the publication for this year.

**6: Are our proposals for the publication of Engagement Plans and regulatory status right?**

YES

**7: Would you like to make any other comments or suggestions about our approach to the publication of Engagement Plans and regulatory status?**

We agree with the proposed approach as, in our view, this will ensure that Engagement Plans have been developed based on relevant and accurate information and will therefore provide a firm basis for effective regulation going forward.

**Thank you for taking the time to give us your feedback!**