

## Consultation on the future of our regulatory approach in response to the COVID-19 pandemic: Consultation questions

We welcome your general feedback on our proposals as well as answers to the specific questions we have raised. Please do not feel you have to answer every question unless you wish to do so.

Send your completed questionnaire to us by **14 August 2020**.

By email @: [shr@shr.gov.scot](mailto:shr@shr.gov.scot)

Or post to: Scottish Housing Regulator  
Buchanan House  
58 Port Dundas Road, Glasgow, G4 0HF

### Name/organisation name

Dalmuir Housing Association

### Address

631 Dumbarton Road,

Dalmuir

Clydebank

West Dunbartonshire

Postcode **G81 4EU**

Phone **0141 952 2447**

Email **admin@dpha.org.uk**

### How you would like your response to be handled

To help make this a transparent process we intend to publish on our website the responses we receive, as we receive them. Please let us know how you would like us to handle your response. If you are responding as an individual, we will not publish your contact details.

### Are you happy for your response to be published on our website?

Yes.

### If you are responding as an individual ...

Please tell us how you would like your response to be published.

*Pick 1*

Publish my full response, including my name

Please publish my response, but not my name

### 1. Are our proposals for the Annual Assurance Statement right?

Yes. We are happy for the submission date to remain as the 31 October 2020.

**2. Should we publish advisory guidance to assist landlords to adapt their approach to the submission of the AAS?**

Yes. Advisory guidance on non-compliance issues arising as a direct result of COVID-19 would be welcome and will hopefully allow for a consistent approach being adopted throughout the sector in terms of interpretation.

**3. Would you like to make any other comments or suggestions about our approach to getting Annual Assurance Statements?**

No. We are satisfied with the proposals.

**4. Are our proposals for the publication of Charter performance right?**

Yes. We agree that the date for publishing the landlord report should be extended from the 31 October 2020 to the end of December 2020.

**5: Would you like to make any other comments or suggestions about our approach to the publication of Charter performance?**

No.

**6: Are our proposals for the publication of Engagement Plans and regulatory status right?**

We believe that Engagement Plans should have been published in April this year. Given the timing of lockdown just before the end of March 2020, draft Engagement Plans would have been in place and ready for publication.

**7: Would you like to make any other comments or suggestions about our approach to the publication of Engagement Plans and regulatory status?**

Yes. At DPHA we believe that had our Engagement plan been published at the end of March/start of April 2020 for the period up to 31 March 2021, there would have been a strong possibility that our formal engagement with the SHR would have ended due to the progress DPHA has made in embedding excellent governance throughout the organisation and achieving the actions within its Regulation Plan.

We would ask that for housing associations in a similar position to DPHA's, that our formal engagement with the SHR is revised and if the decision at the end of March would have been to formally end regulation then this decision should still be implemented, assuming of course that there are no adverse issues arising as a result of how such organisations have been affected by and coped with the challenges of COVID-19. We believe and can demonstrate that DPHA has risen to the challenge during COVID-19 and again this is further evidence that DPHA's formal regulation with the SHR should end. We welcome the SHR's thoughts on this.

**Thank you for taking the time to give us your feedback!**