

## Consultation on the future of our regulatory approach in response to the COVID-19 pandemic: Consultation questions

We welcome your general feedback on our proposals as well as answers to the specific questions we have raised. Please do not feel you have to answer every question unless you wish to do so.

Send your completed questionnaire to us by **14 August 2020**.

By email @: [shr@shr.gov.scot](mailto:shr@shr.gov.scot)

Or post to: Scottish Housing Regulator  
Buchanan House  
58 Port Dundas Road, Glasgow, G4 0HF

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### How you would like your response to be handled

To help make this a transparent process we intend to publish on our website the responses we receive, as we receive them. Please let us know how you would like us to handle your response. If you are responding as an individual, we will not publish your contact details.

### Are you happy for your response to be published on our website?

Yes

### If you are responding as an individual ...

Please tell us how you would like your response to be published.

*Pick 1*

Publish my full response, including my name

X

Please publish my response, but not my name

### 1. Are our proposals for the Annual Assurance Statement right?

Yes, however the timely publication of advisory guidance will be crucial to allow time for governing bodies to fully consider this guidance for preparing their ASS for submission by the 31st October deadline.

**2. Should we publish advisory guidance to assist landlords to adapt their approach to the submission of the AAS?**

Yes - given the unprecedented times, we welcome the proposal for advisory guidance on how specific issues related to COVID-19 are addressed to ensure consistency in approach to the ASS.

**3. Would you like to make any other comments or suggestions about our approach to getting Annual Assurance Statements?**

No

**4. Are our proposals for the publication of Charter performance right?**

Yes - this reflects the extended timescales for landlords' annual return of the Charter and the focus of landlord efforts on the delivery of essential services during the pandemic and re-establishing non-essential services as national restrictions ease. The extended timeframe for publication of the landlord report to the end of December 2020 will allow for the inclusion of benchmarking information in the Landlord Report to Tenants.

**5: Would you like to make any other comments or suggestions about our approach to the publication of Charter performance?**

Given the period of the pandemic and the potential of future second or localised waves, the impact on performance against the Charter is likely to be seen in landlords' annual return on the Charter for 2020-21. It would be helpful to agree in advance of 31 March 2021 how this could be reported to enable comparison benchmarking of performance against previous years.

**6: Are our proposals for the publication of Engagement Plans and regulatory status right?**

Yes

**7: Would you like to make any other comments or suggestions about our approach to the publication of Engagement Plans and regulatory status?**

No

**Thank you for taking the time to give us your feedback!**