

Consultation on the future of our regulatory approach in response to the COVID-19 pandemic: Consultation questions

We welcome your general feedback on our proposals as well as answers to the specific questions we have raised. Please do not feel you have to answer every question unless you wish to do so.

Send your completed questionnaire to us by **14 August 2020**.

By email @: shr@shr.gov.scot

Or post to: Scottish Housing Regulator
Buchanan House
58 Port Dundas Road, Glasgow, G4 0HF

Name/organisation name

Craigdale Housing Association

Address

83/85 Dougrie Road

Glasgow

Postcode G45 9NS

Phone **0141 634 6473**

Email: info@craigdaleha.co.uk

How you would like your response to be handled

To help make this a transparent process we intend to publish on our website the responses we receive, as we receive them. Please let us know how you would like us to handle your response. If you are responding as an individual, we will not publish your contact details.

Are you happy for your response to be published on our website?

Yes

If you are responding as an individual ...

Please tell us how you would like your response to be published.

Pick 1

Publish my full response, including my name

Please publish my response, but not my name

1. Are our proposals for the Annual Assurance Statement right?

Our preference would be for there to be an extension to the timeline for submission of the AAS to be made. Our staff and Board have worked throughout the pandemic and have ensured that our priority in terms of health and safety of our tenants and our staff. This has been a key focus for the organisation, and we continue to make best use of our resources, with additional demands placed on us throughout this period. An extension of timeframes for submission of the AAS therefore would allow us to continue to ensure our focus is on meeting tenants needs at this time.

2. Should we publish advisory guidance to assist landlords to adapt their approach to the submission of the AAS?

Yes, we would find this extremely helpful and would allow Board discussion to take place within our current Board cycle. Plans are currently underway for our AGM to take place and advisory guidance followed by a n extension of timeframe for submission would be appreciated by everyone at Craigdale.

3. Would you like to make any other comments or suggestions about our approach to getting Annual Assurance Statements?

Main points are covered in Questions 1 and 2.

4. Are our proposals for the publication of Charter performance right?

This is a sensible approach to the publication of Charter information.

5: Would you like to make any other comments or suggestions about our approach to the publication of Charter performance?

No

6: Are our proposals for the publication of Engagement Plans and regulatory status right?

This is an acceptable approach.

7: Would you like to make any other comments or suggestions about our approach to the publication of Engagement Plans and regulatory status?

We thank the Regulator for taking these issues into consideration, during these unprecedented times. Any adjustments, which allow us to continue to meet the needs of our tenants in these exceptional times is hugely appreciated.

Thank you for taking the time to give us your feedback!