

COVID-19 Monthly Report - March 2021

All data submitted to SHR at 27 April 2021

Number of landlords issued with returns
Number of landlords who submitted returns

| |
|-----|
| 169 |
| 169 |

Annual comparison figures are derived from data provided to us by the landlords in the Annual Return on the Charter and from the Scottish Government's published statistics on homelessness.

Links:

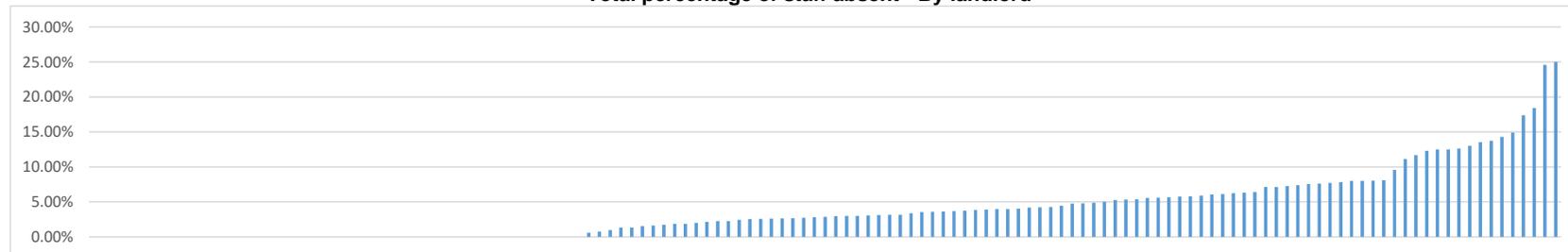
[Annual Return on the Charter \(ARC\)](#)

[Scottish Government's published statistics on homelessness.](#)

Staff (RSL only)

| | | Change from Previous Month(+/-) |
|------------------------------|--------|---------------------------------------|
| Total number of staff absent | 558 | +24 |
| Lowest staff absence (%) | 0.00% | 0.00% |
| Highest staff absence (%) | 25.00% | 0.00% |
| Total % staff absent | 4.11% | +0.20% |

Total percentage of staff absent - By landlord



| | | Change from Previous Month(+/-) |
|---------------------------------------|--------|---------------------------------|
| Number of staff placed on furlough | 678 | -261 |
| Lowest % of staff placed on furlough | 0.00% | 0.00% |
| Highest % of staff placed on furlough | 34.09% | -1.25% |
| % of staff placed on furlough | 5.00% | -1.89% |

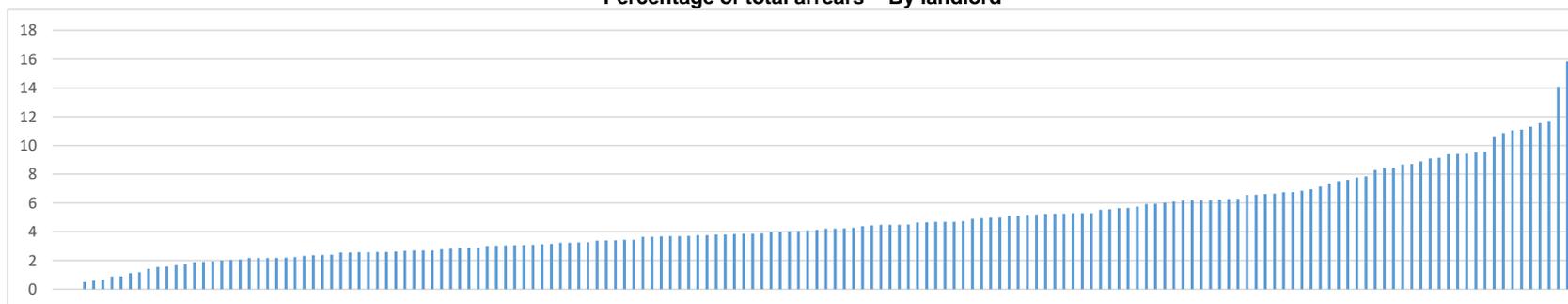
Percentage of staff placed on furlough - By landlord



Rent Arrears

| | <u>RSL</u> | Change from Previous Month(+/-) | <u>Local Authority</u> | Change from Previous Month(+/-) | <u>Combined</u> | Change from Previous Month(+/-) | <u>At end March 2020</u> |
|------------------------------|-------------|---------------------------------|------------------------|---------------------------------|-----------------|---------------------------------|--------------------------|
| Total arrears (£) | £60,086,100 | -£3,876,640 | £100,623,719 | -£3,647,395 | £160,709,818 | -£7,524,036 | £146,832,349 |
| Lowest landlord arrears (%) | 0.50% | +0.29% | 3.64% | -0.46% | 0.50% | +0.29% | |
| Highest landlord arrears (%) | 10.87% | -1.34% | 15.84% | +1.76% | 15.84% | +1.76% | |
| Total landlord arrears (%) | 4.36% | -0.28% | 8.17% | -0.28% | 6.16% | -0.28% | 5.81% |

Percentage of total arrears - By landlord



Empty Homes

| | <u>RSL</u> | <i>Change from Previous Month(+/-)</i> | <u>Local Authority</u> | <i>Change from Previous Month(+/-)</i> | <u>Combined</u> | <i>Change from Previous Month(+/-)</i> | <u>During 2019/20</u> |
|--|------------|--|------------------------|--|-----------------|--|-----------------------|
| Empty homes (last day of previous reporting month) | 3,654 | | 5,315 | | 8,969 | | |
| Empty homes (arose during the reporting month) | 2,426 | +478 | 2,356 | +501 | 4,782 | +979 | 50,200 |
| Empty homes (last day of reporting month) | 3,611 | -43 | 5,309 | -6 | 8,920 | -49 | |

Lets

| | <u>RSL</u> | <i>Change from Previous Month(+/-)</i> | <u>Local Authority</u> | <i>Change from Previous Month(+/-)</i> | <u>Combined</u> | <i>Change from Previous Month(+/-)</i> | <u>During 2019/20</u> |
|--|------------|--|------------------------|--|-----------------|--|-----------------------|
| Total number to homeless (SST) | 920 | +75 | 1,178 | +143 | 2,098 | +218 | 19,720 |
| Total number to homeless (short SST) | 14 | +3 | 42 | +29 | 56 | +32 | |
| Total number leased to LA (RSL only) | 48 | +16 | | | | | |
| Number of empty dwellings added to the pool of stock for use as temporary accommodation if required (LA only) | | | 137 | +10 | | | |
| Total number of lets to others | 1,630 | +279 | 1,413 | +297 | 3,043 | +576 | |
| Total number of lets, properties leased to LA and dwellings added to the pool of stock for temporary accommodation during the reporting month* | 2,612 | +381 | 2,770 | +479 | 5,382 | +860 | 55,321 |

*For some landlords the breakdown of lets does not equal the total number of lets – we will work with landlords to further improve the reporting guidance for this information

Court Actions*

| | <u>RSL</u> | <i>Change from Previous Month(+/-)</i> | <u>Local Authority</u> | <i>Change from Previous Month(+/-)</i> | <u>Combined</u> | <i>Change from Previous Month(+/-)</i> | <u>During 2019/20</u> |
|---|------------|--|------------------------|--|-----------------|--|-----------------------|
| Total number of court actions initiated | 58 | -6 | 5 | -1 | 63 | -7 | 10,431 |
| Properties recovered having obtained decree for non-payment of rent | 1 | -3 | 0 | 0 | 1 | -3 | 1,759 |
| Properties recovered having obtained decree for anti-social behaviour | 2 | -4 | 11 | +11 | 13 | +7 | 79 |
| Properties recovered having obtained decree for other reasons | 0 | 0 | 1 | +1 | 1 | +1 | 28 |

*Figures first collected in June Return

Notice of Proceedings*

| | <u>RSL</u> | <u>Change from Previous Month(+/-)</u> |
|---|------------|--|
| Rent arrears | 372 | -19 |
| Anti-social behaviour / criminal activity | 28 | +8 |
| Other reasons | 3 | -3 |

| | <u>Local Authority</u> | <u>Change from Previous Month(+/-)</u> |
|--|------------------------|--|
| | 562 | +78 |
| | 30 | +17 |
| | 1 | 0 |

| | <u>Combined</u> | <u>Change from Previous Month(+/-)</u> |
|--|-----------------|--|
| | 934 | +59 |
| | 58 | +25 |
| | 4 | -3 |

*Figures first collected in June Return

Homelessness (LA only)

Please note, the totals exclude one local authority who did not submit homelessness figures for March at time of publication. The change from previous month figures have also been removed as these would not be comparable with totals for this month.

| | | <u>Change from Previous Month(+/-)</u> |
|---|--------|--|
| Total number of homeless applications received in the month | 3,214 | |
| Total number of households offered and accepted temporary accommodation in the month | 2,993 | |
| Total number of households offered and refused temporary accommodation in the month | 569 | |
| Total number of households not offered temporary accommodation when needed in the month | 0 | |
| Total number of households in temporary accommodation on the last day of the month | 11,211 | |

35,110 year end to September 2020

290* June to September 2020

14,151 on 30 September 2020

*Number of instances where a household has not been offered temporary accommodation from 1 June 2020 to 30 September 2020. A household can have multiple instances.

Landlords provide us with the information for the dashboard each month, and we amend the data when landlords notify us of corrections. Given this, figures may differ from those previously published.

Monthly Figures 2020-21

| Number of Returns | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar |
|---|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|
| Number of landlords issued with returns | 171 | 171 | 171 | 171 | 171 | 171 | 171 | 171 | 0 | 171 | 170 | 169 |
| Number of landlords who submitted returns | 171 | 171 | 171 | 171 | 171 | 171 | 171 | 171 | N/A | 171 | 170 | 169 |

| Staff (RSL only) | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar |
|---------------------------------------|--------|--------|--------|--------|--------|--------|--------|--------|-----|--------|--------|--------|
| Total number of staff absent | 664 | 479 | 443 | 394 | 451 | 501 | 506 | 618 | N/A | 614 | 534 | 558 |
| Lowest staff absence (%) | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | N/A | 0.00% | 0.00% | 0.00% |
| Highest staff absence (%) | 30.00% | 18.52% | 19.75% | 21.43% | 28.57% | 28.57% | 27.78% | 24.26% | N/A | 25.00% | 25.00% | 25.00% |
| Total % staff absent | 5.04% | 3.64% | 3.35% | 3.26% | 3.40% | 3.79% | 3.81% | 4.53% | N/A | 4.52% | 3.92% | 4.11% |
| Number of staff placed on furlough | 1,641 | 1,803 | 1,597 | 1,131 | 765 | 646 | 528 | 359 | N/A | 891 | 939 | 678 |
| Lowest % of staff placed on furlough | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | N/A | 0.00% | 0.00% | 0.00% |
| Highest % of staff placed on furlough | 68.43% | 68.43% | 51.67% | 34.71% | 34.14% | 28.57% | 27.78% | 27.78% | N/A | 31.23% | 35.34% | 34.09% |
| % of staff placed on furlough | 12.46% | 13.70% | 12.07% | 9.35% | 5.78% | 4.89% | 3.98% | 2.63% | N/A | 6.56% | 6.89% | 5.00% |

| Rent Arrears - RSL | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar |
|------------------------------|---------|---------|--------|---------|---------|---------|---------|---------|-----|---------|---------|---------|
| Total arrears (£) | £61.50m | £63.47m | £64.1m | £64.33m | £64.83m | £64.18m | £62.23m | £62.16m | N/A | £62.59m | £63.96m | £60.09m |
| Lowest landlord arrears (%) | 0.00% | 0.21% | 0.24% | 0.18% | 0.00% | 0.00% | 0.00% | 0.17% | N/A | 0.13% | 0.21% | 0.50% |
| Highest landlord arrears (%) | 11.28% | 10.56% | 10.85% | 11.04% | 11.01% | 11.17% | 10.53% | 10.66% | N/A | 11.86% | 12.21% | 10.87% |
| Total landlord arrears (%) | 4.51% | 4.62% | 4.67% | 4.72% | 4.73% | 4.67% | 4.53% | 4.52% | N/A | 4.55% | 4.65% | 4.36% |

| Rent Arrears - Local Authority | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar |
|---------------------------------------|------------|------------|------------|------------|------------|------------|------------|------------|------------|------------|------------|------------|
| Total arrears (£) | £88.49m | £94.72m | £97.78m | £98.59m | £100.2m | £99.28m | £101.77m | £104.68m | N/A | £102.72m | £104.27m | £100.62m |
| Lowest landlord arrears (%) | 2.55% | 3.90% | 3.58% | 3.37% | 3.74% | 3.94% | 4.40% | 4.17% | N/A | 3.92% | 4.10% | 3.64% |
| Highest landlord arrears (%) | 12.05% | 12.02% | 11.96% | 12.91% | 13.41% | 13.86% | 14.61% | 14.87% | N/A | 14.72% | 14.08% | 15.84% |
| Total landlord arrears (%) | 7.21% | 7.69% | 7.91% | 7.99% | 8.09% | 8.04% | 8.24% | 8.45% | N/A | 8.31% | 8.45% | 8.17% |

| Rent Arrears - Combined | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar |
|--------------------------------|------------|------------|------------|------------|------------|------------|------------|------------|------------|------------|------------|------------|
| Total arrears (£) | £149.99m | £158.19m | £161.87m | £162.92m | £165.03m | £163.46m | £163.99m | £166.85m | N/A | £165.3m | £168.23m | £160.71m |
| Total landlord arrears (%) | 5.79% | 6.07% | 6.20% | 6.27% | 6.32% | 6.27% | 6.28% | 6.38% | N/A | 6.33% | 6.44% | 6.16% |

| Empty Homes - RSL | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar |
|--|------------|------------|------------|------------|------------|------------|------------|------------|------------|------------|------------|------------|
| Empty homes (arose during the reporting month) | 1,233 | 975 | 1,178 | 1,580 | 2,206 | 2,154 | 2,421 | 2,356 | N/A | 1,689 | 1,948 | 2,426 |
| Empty homes (last day of reporting month) | 3,833 | 4,257 | 4,667 | 4,436 | 4,541 | 4,194 | 3,853 | 3,813 | N/A | 3,755 | 3,654 | 3,611 |

| Empty Homes - Local Authority | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar |
|--|------------|------------|------------|------------|------------|------------|------------|------------|------------|------------|------------|------------|
| Empty homes (arose during the reporting month) | 911 | 931 | 1,211 | 1,475 | 2,097 | 2,071 | 2,211 | 2,502 | N/A | 1,739 | 1,855 | 2,356 |
| Empty homes (last day of reporting month) | 4,452 | 4,425 | 4,752 | 4,681 | 4,940 | 5,140 | 5,408 | 5,481 | N/A | 5,487 | 5,315 | 5,309 |

| Empty Homes - Combined | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar |
|--|------------|------------|------------|------------|------------|------------|------------|------------|------------|------------|------------|------------|
| Empty homes (arose during the reporting month) | 2,144 | 1,906 | 2,389 | 3,055 | 4,303 | 4,225 | 4,632 | 4,858 | N/A | 3,428 | 3,803 | 4,782 |
| Empty homes (last day of reporting month) | 8,285 | 8,682 | 9,419 | 9,117 | 9,481 | 9,334 | 9,261 | 9,294 | N/A | 9,242 | 8,969 | 8,920 |

| Lets - RSL | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar |
|--|-----|-----|-----|-------|-------|-------|-------|-------|-----|-------|-------|-------|
| Total number to homeless (SST) | 77 | 137 | 288 | 592 | 708 | 906 | 990 | 887 | N/A | 617 | 845 | 920 |
| Total number to homeless (short SST) | 3 | 1 | 14 | 11 | 10 | 16 | 16 | 10 | N/A | 12 | 11 | 14 |
| Total number leased to LA | 216 | 203 | 163 | 130 | 48 | 25 | 26 | 29 | N/A | 20 | 32 | 48 |
| Total number of lets to others | N/A | N/A | 293 | 1,092 | 1,387 | 1,667 | 1,710 | 1,604 | N/A | 1,051 | 1,351 | 1,630 |
| Total number of lets and properties leased to LA during the reporting month* | 303 | 422 | 833 | 1,823 | 2,153 | 2,614 | 2,742 | 2,530 | N/A | 1,700 | 2,231 | 2,612 |

*For some landlords the breakdown of lets does not equal the total number of lets – we will work with landlords to further improve the reporting guidance for this information

| Lets - Local Authority | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar |
|---|-----|-----|-------|-------|-------|-------|-------|-------|-----|-------|-------|-------|
| Total number to homeless (SST) | 308 | 396 | 597 | 737 | 773 | 903 | 960 | 1,099 | N/A | 707 | 1,035 | 1,178 |
| Total number to homeless (short SST) | 7 | 4 | 3 | 4 | 46 | 12 | 11 | 10 | N/A | 8 | 13 | 42 |
| Number of empty dwellings added to the pool of stock for use as temporary accommodation if required | N/A | N/A | 447 | 174 | 150 | 190 | 173 | 175 | N/A | 107 | 127 | 137 |
| Total number of lets to others | N/A | N/A | 278 | 753 | 907 | 1,047 | 980 | 1,213 | N/A | 700 | 1,116 | 1,413 |
| Total number of lets and dwellings added to the pool of stock used as temporary accommodation* | 425 | 576 | 1,137 | 1,668 | 1,876 | 2,152 | 2,124 | 2,497 | N/A | 1,522 | 2,291 | 2,770 |

*For some landlords the breakdown of lets does not equal the total number of lets – we will work with landlords to further improve the reporting guidance for this information

| Lets - Combined | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar |
|--|-----|-----|-------|-------|-------|-------|-------|-------|-----|-------|-------|-------|
| Total number to homeless (SST) | 385 | 533 | 885 | 1,329 | 1,481 | 1,809 | 1,950 | 1,986 | N/A | 1,324 | 1,880 | 2,098 |
| Total number to homeless (short SST) | 10 | 5 | 17 | 15 | 56 | 28 | 27 | 20 | N/A | 20 | 24 | 56 |
| Total number of lets to others | N/A | N/A | 571 | 1,845 | 2,294 | 2,714 | 2,690 | 2,817 | N/A | 1,751 | 2,467 | 3,043 |
| Total lets, number of properties leased to LA and properties set aside for use as temporary accommodation during the | 728 | 998 | 1,970 | 3,491 | 4,029 | 4,766 | 4,866 | 5,027 | N/A | 3,222 | 4,522 | 5,382 |

*For some landlords the breakdown of lets does not equal the total number of lets – we will work with landlords to further improve the reporting guidance for this information

| Court Actions - RSL* | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar |
|---|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|
| Total number of court actions initiated | N/A | N/A | 30 | 82 | 83 | 98 | 61 | 65 | N/A | 60 | 64 | 58 |
| The number of properties recovered having obtained decree for non-payment of rent | N/A | N/A | 0 | 4 | 20 | 11 | 10 | 6 | N/A | 1 | 4 | 1 |
| The number of properties recovered having obtained decree for anti-social behaviour | N/A | N/A | 0 | 0 | 4 | 2 | 4 | 1 | N/A | 3 | 6 | 2 |
| The number of properties recovered having obtained decree for other reasons | N/A | N/A | 1 | 0 | 2 | 0 | 0 | 2 | N/A | 0 | 0 | 0 |

*Figures first collected in June Return

| Court Actions - LA* | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar |
|---|------------|------------|------------|------------|------------|------------|------------|------------|------------|------------|------------|------------|
| Total number of court action initiated | N/A | N/A | 0 | 7 | 2 | 4 | 24 | 12 | N/A | 6 | 6 | 5 |
| The number of properties recovered having obtained decree for non-payment of rent | N/A | N/A | 0 | 0 | 1 | 3 | 1 | 0 | N/A | 0 | 0 | 0 |
| The number of properties recovered having obtained decree for anti-social behaviour | N/A | N/A | 0 | 0 | 3 | 1 | 1 | 1 | N/A | 0 | 0 | 11 |
| The number of properties recovered having obtained decree for other reasons | N/A | N/A | 0 | 0 | 0 | 0 | 0 | 1 | N/A | 0 | 0 | 1 |

*Figures first collected in June Return

| Court Actions - Combined* | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar |
|---|------------|------------|------------|------------|------------|------------|------------|------------|------------|------------|------------|------------|
| Total number of court action initiated | N/A | N/A | 30 | 89 | 85 | 102 | 85 | 77 | N/A | 66 | 70 | 63 |
| The number of properties recovered having obtained decree for non-payment of rent | N/A | N/A | 0 | 4 | 21 | 14 | 11 | 6 | N/A | 1 | 4 | 1 |
| The number of properties recovered having obtained decree for anti-social behaviour | N/A | N/A | 0 | 0 | 7 | 3 | 5 | 2 | N/A | 3 | 6 | 13 |
| The number of properties recovered having obtained decree for other reasons | N/A | N/A | 1 | 0 | 2 | 0 | 0 | 3 | N/A | 0 | 0 | 1 |

*Figures first collected in June Return

| Notice of proceedings - RSL* | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar |
|---|------------|------------|------------|------------|------------|------------|------------|------------|------------|------------|------------|------------|
| Rent arrears | N/A | N/A | 142 | 257 | 355 | 498 | 446 | 451 | N/A | 364 | 391 | 372 |
| Anti-social behaviour / criminal activity | N/A | N/A | 27 | 20 | 23 | 6 | 34 | 21 | N/A | 18 | 20 | 28 |
| Other reasons | N/A | N/A | 6 | 3 | 15 | 1 | 2 | 3 | N/A | 4 | 6 | 3 |

*Figures first collected in June Return

| Notice of proceedings - Local Authority* | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar |
|---|------------|------------|------------|------------|------------|------------|------------|------------|------------|------------|------------|------------|
| Rent arrears | N/A | N/A | 104 | 114 | 292 | 303 | 463 | 1,063 | N/A | 335 | 484 | 562 |
| Antisocial behaviour / criminal activity | N/A | N/A | 6 | 12 | 7 | 17 | 15 | 14 | N/A | 13 | 13 | 30 |
| Other reasons | N/A | N/A | 3 | 2 | 5 | 2 | 0 | 0 | N/A | 4 | 1 | 1 |

*Figures first collected in June Return

| Notice of proceedings - Combined* | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar |
|--|-----|-----|-----|-----|-----|-----|-----|-------|-----|-----|-----|-----|
| Rent arrears | N/A | N/A | 246 | 371 | 647 | 801 | 909 | 1,514 | N/A | 699 | 875 | 934 |
| Antisocial behaviour / criminal activity | N/A | N/A | 33 | 32 | 30 | 23 | 49 | 35 | N/A | 31 | 33 | 58 |
| Other reasons | N/A | N/A | 9 | 5 | 20 | 3 | 2 | 3 | N/A | 8 | 7 | 4 |

*Figures first collected in June Return

*the totals for Homelessness in February and March exclude one local authority who did not submit figures at time of publication.

| Homelessness (LA only) | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec | Jan | Feb* | Mar* |
|---|--------|--------|--------|--------|--------|--------|--------|--------|-----|--------|--------|--------|
| Total number of homeless applications received in the month | 2,293 | 2,550 | 2,908 | 3,057 | 2,991 | 2,901 | 2,906 | 2,727 | N/A | 2,775 | 2,670 | 3,214 |
| Total number of households offered and accepted temporary accommodation in the month | 2,853 | 2,951 | 3,268 | 3,150 | 3,158 | 3,141 | 3,195 | 3,083 | N/A | 2,801 | 2,720 | 2,993 |
| Total number of households offered and refused temporary accommodation in the month | 401 | 469 | 624 | 517 | 585 | 609 | 616 | 578 | N/A | 532 | 477 | 569 |
| Total number of households not offered temporary accommodation when needed in the month | 8 | 38 | 58 | 71 | 72 | 55 | 48 | 16 | N/A | 10 | 0 | 0 |
| Total number of households in temporary accommodation on the last day of the month | 12,261 | 13,175 | 13,917 | 14,174 | 14,383 | 14,229 | 14,121 | 13,815 | N/A | 13,553 | 11,320 | 11,211 |