

Our regulation of social housing in Scotland

Discussion questions

We welcome your general feedback on our proposals as well as answers to the specific questions we have raised. You can read our discussion paper on our website at www.housingregulator.gov.scot
Please do not feel you have to answer every question unless you wish to do so.

Send your completed questionnaire to us by 11 August 2023.

By email @: regulatoryframeworkreview@shr.gov.scot

Or post to: Scottish Housing Regulator
2nd floor , George House
36 North Hanover Street, G1 2AD

Name/organisation name

How you would like your response to be handled

To help make this a transparent process we intend to publish on our website the responses we receive, as we receive them. Please let us know how you would like us to handle your response. If you are responding as an individual, we will not publish your contact details.

Are you happy for your response to be published on our website?

Yes No

If you are responding as an individual ...

Please tell us how you would like your response to be published.	Pick 1
Publish my full response, including my name	<input type="checkbox"/>
Please publish my response, but not my name	<input checked="" type="checkbox"/>

1. We believe that our regulatory priorities should be:

- listening and responding effectively to tenants and service users
- providing good quality and safe homes
- keeping homes as affordable as possible
- doing all they can to reduce the number of people who are experiencing homelessness

We are keen to hear your feedback on these priorities. Are they the right ones?

Yes I think so

2. What are your views on amending the Statutory Guidance on Annual Assurance Statements to include provisions on specific assurance?

I think that it should be a process rather than a repeat of the same statement year on year

3. Do you think that we need to change any of the indicators in the ARC or add to these?

I definitely wouldn't add anything to the ARC as I think its very comprehensive already

4. Are the proposed areas of focus for tenant and resident safety indicators the right ones, and what should those indicators be?

As in question 2 this should be an area of continual development and progression. The full outcomes of Grenfell are yet to be seen fully in Scotland. The existing indicators are a good starting point

5. What do you think would be the most effective and appropriate way to monitor the effectiveness of landlords' approach to managing reports and instances of mould and dampness?

I think some house construction types are more prone to these issues and this information should be collated and analysed better.

6. What are your views on strengthening the Framework further on landlords listening to tenants and service users?

I think more connection should be made between the local authority and RSLs and more information shared with SHR and other partners

7. How do you think we could streamline the requirements for landlords in the Notifiable Events statutory guidance?

I think its fine as it is. If people think an issue may ne notifiable then in my experience it almost always is.

8. *Do you think there is value in using more direct language in the working towards compliance status, or in introducing an intermediary regulatory status between compliant and working towards compliance?*

No really I think it might be confusing to lenders etc if something else is introduced.

9. Are there any changes we should make to the Significant Performance Failures approach, including how we define these?

No as above I think its better kept simple

10. Are there any other changes to the Regulatory Framework and associated guidance that you would suggest?

Not really. I think maybe more training for RSL staff on the framework might prevent some difficulties

Thank you for taking the time to give us your feedback!