

Our regulation of social housing in Scotland

Consultation questions

We welcome your general feedback on our proposals as well as answers to the specific questions we have raised. You can read our consultation paper on our website at www.housingregulator.gov.scot
Please do not feel you have to answer every question unless you wish to do so.

Send your completed questionnaire to us by **15 December 2023**.

By email @: regulatoryframeworkreview@shr.gov.scot

Or post to: Scottish Housing Regulator
2nd floor , George House
36 North Hanover Street, G1 2AD

Name/organisation name

Link Tenant Scrutiny Panel

Address

c/o Tenant Engagement Team, Link Housing, Watling House, Calendar Business Park, Falkirk

Postcode **FK1 1XR**

Phone 01324463041

Email

getinvolved@linkhalt.co.uk

How you would like your response to be handled

To help make this a transparent process we intend to publish on our website the responses we receive, as we receive them. Please let us know how you would like us to handle your response. If you are responding as an individual, we will not publish your contact details.

Are you happy for your response to be published on our website?

Yes No

If you are responding as an individual ...

Please tell us how you would like your response to be published.

Pick 1

Publish my full response, including my name

✓

Please publish my response, but not my name

1. Do you agree with our proposed approach on specific assurance in Annual Assurance Statements?

Yes, we agree with this proposal, with the proviso that landlords get adequate notice.

2. Do you agree with our proposal to initiate a comprehensive review of the Annual Return on the Charter which we will consult on next year?

We endorse the proposal to initiate a review next year.

3. Do you agree with our proposed amendments to strengthen the emphasis on landlords listening to tenants and service users to include a requirement that landlords:

- a. provide tenants, residents and service users with appropriate ways to provide feedback and raise concerns, and
- b. ensure that they consider such information and provide quick and effective responses?

We fully support the proposed amendments.

4. Do you agree with our proposed approach to Notifiable Events?

We agree with the proposal and welcome clarity regarding notifiable events.

5. Do you agree with our proposed approach to regulatory status?

We agree with the proposed approach.

6. Do you agree with our proposed approach to Significant Performance failures?

We agree with the proposed approach.

7. Do you agree with our proposed changes to the guidance on *Annual Assurance Statements*?

We agree with the proposed changes.

8. Do you agree with our proposed changes to the guidance on *Consultation where the Regulator is directing a transfer of assets*?

We broadly agree with the proposed changes. However, we feel that during transfer of assets there should be consultation with the tenants of both landlords. The reason we feel this is because there is often an impact on the performance of the receiving landlord and its tenants' experience.

9. Do you agree with our proposal to maintain *the Determination* at this time?

We look forward to being consulted on 'the Determination' in 2024

10. Do you agree with our proposed changes to the guidance on *Determination of what is meant by a step to enforce a security over an RSL's land*?

We look forward to being consulted on 'the Determination' in 2024

11. Do you agree with our proposal to maintain the guidance on *Financial viability of RSLs*?

No comment

12. Do you agree with our proposed changes to the guidance on *Group structures*?

We broadly agree with the proposed changes to the guidance in as much as they protect interests and mitigate risks.

13. Do you agree with our proposed changes to the guidance on *How to request an appeal of a regulatory decision*?

No comment

14. Do you agree with our proposal to maintain the guidance on *How to request a review of a regulatory decision*?

No comment

15. Do you agree with our proposed changes to the guidance on *Notifiable events*?

No comment

16. Do you agree with our proposed changes to the guidance on *Preparation of financial statements*?

No comment

17. Do you agree with our proposal to maintain the guidance on *Section 72 reporting events of material significance*?

No comment

18. Do you agree with our proposed changes to the guidance on *Tenant consultation and approval*?

We agree with the proposal to ensure equalities are appropriately referenced

19. Would you like to give feedback on any aspect of our impact assessments? Are there other potential impacts that we should consider?

We broadly support the proposed impact assessments and would suggest that housing of homeless people also be considered in terms of social impact of the integration within communities. It would also be desirable to consider impact on the elderly of changes proposed.

Thank you for taking the time to give us your feedback!